



Postdoctoral scholar in operations management, marketing or related business field

Position summary:

A research team from the University of Winnipeg and Ivey Business School is seeking to hire one candidate for a postdoctoral associate for a period of 12 months (from January 1st, 2022 to December 31st, 2022), under a Social Science Research Council (SSRC) grant: Insight Development Grant. The grant is to pursue research on our project entitled Operational Integrity: Construct Development and Performance Measurement.

The research program seeks to advance the Service Management field's understanding of how organizations improve compliance of their employees and prevent intentional and unintentional failures and how those efforts related to valued outcomes. In particular, our aim is to develop a valid and reliable measure of the key construct of Operational Integrity, which our prior research and publications related to the human failure area in service management and test its association with known constructs including operational risk, operational capabilities, and service quality.

The Postdoctoral Scholar require strong qualitative and quantitative data collection and analysis skills. They must demonstrate experience in using structural equation modeling software, particularly AMOS. The Postdoctoral Scholar will assist the research team in literature survey, instrument development and testing, survey data collection and analysis, and communicating the research findings with the academic community as well as practitioners. Publication activities within the work period are a key achievement. The ideal candidate should have completed a doctoral degree in business and management field, preferably in a research area related to service management.

Required qualifications:

- Ph.D. degree in operations management, marketing, or other relevant business field
- Survey instrument development experience
- Strong AMOS software skills
- Strong academic records and a beginning record of publication
- Excellent communications skills



- Ability to work both independently and within a team
- Ability to interact productively and professionally with a wide range of internal and external collaborators
- Strong organizational, time management, and project management skills.
- Strong manuscript writing and grant writing experience with evidence of successful funding in the past is preferred.

To apply: Please email application to Nicole Haggerty at nhaggerty@ivey.ca

Original posting can be found on [Ivey's Postdoctoral Opportunities job board](#)

Please visit the Postdoctoral Associate Benefits webpage for information:

https://www.uwo.ca/hr/benefits/your_benefits/pda/index.html.

We invite applications from all qualified individuals. Western is committed to employment equity and diversity in the workplace and welcomes applications from women, members of racialized groups/visible minorities, Aboriginal persons, persons with disabilities, persons of any sexual orientation, and persons of any gender identity or gender expression. Accommodations are available for applicants with disabilities throughout the recruitment process.